

HOSPICE OF KANKAKEE VALLEY

NOTICE OF NONDISCRIMINATION

Pursuant to Section 1557 of the Affordable Care Act

Hospice of Kankakee Valley complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice of Kankakee Valley does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice of Kankakee Valley provides free aids and services to people with disabilities to communicate effectively with us, such as:

- ◆ Qualified sign language interpreters
- ◆ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- ◆ Provides free language services to people whose primary language is not English, such as:
- ◆ Qualified interpreters
- ◆ Information written in other languages

For information on these services please contact us at **815 939-4141** or visit our webpage at **www.hkvcares.org**

If you believe that Hospice of Kankakee Valley has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax, or by email using the information below:

***Compliance Officer
482 Main St. NW
Bourbonnais, IL. 60914
P: 815 939-4141 F:815 936-3375
Or by email at: main@hkvcares.org***

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

or by mail or phone at:

***U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)***

Complaint forms are available at

<http://www.hhs.gov/ocr/office/file/index.html>