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## **Official Statement: COVID-19 – Hospice of Kankakee Valley**

March 16, 2020

As we continue to watch developments and manage the COVID-19 situation, please know that Hospice of Kankakee Valley will continue to provide hospice care, palliative care and bereavement services to our patients and clients. We are monitoring the developments from the Center for Disease Control (CDC) and following all of the guidelines for hospice organizations put in place by the Illinois Department of Public Health (IDPH).

For the safety of our patients and staff, our visit structure will change in the following ways: As the patients and facilities allow, in-person nursing and CNA visits will continue. Social Work, Chaplain and Bereavement services will be conducted by phone unless specific needs arise. For our patients in long term care facilities, we are adhering to the guidelines put forth by each individual facility. Non-core services such as music, massage and pet therapy, volunteers and grief support groups will be postponed at this time. Should you or a loved one need hospice, palliative or grief services, we are continuing admissions and will be available for your care needs.

### **UPCOMING EVENTS:**

We are following the recommended guidelines for events, including the opening celebrations for our Community Grief Center and postponing till a later date. We will continue to monitor this situation and send out communication when the reschedule dates have been finalized.

Our core focus is keeping our patients, clients and staff safe while upholding the highest standards of care. We will continue to update as new developments become available. If you have any questions, please call our office at 815.939.4141.

Connie Lemon, Executive Director  
Hospice of Kankakee Valley